

**The Corporation
of the
Municipality of Red Lake**



2022 Accessibility Annual Status Report

Submitted To:

**Mayor & Council,
Municipality of Red Lake**

Submitted By:

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Human Resources Manager**

Introduction

The Municipality of Red Lake is pleased to present its 2022 annual status report that demonstrates the progress taken to implement the 2021-2026 Multi-Year Accessibility Plan, as required by the integrated Accessibility Standards Regulation (IASR) under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

The Municipality's 2021-2026 Multi-Year Accessibility Plan was approved by The Municipality of Red Lake Council on December 22, 2021. The final plan is posted on the Municipality website and is made available in alternate formats as requested.

The 2021-2026 work plan was prepared by the Municipality's Community Service Manager and its's participating staff.

The Accessibility Annual Status Report for 2022 highlights the Municipality's accomplishments over the past year which have improved accessibility and removed or prevented barriers within the Municipality's facilities, programs, and services. The report also demonstrates the Municipality's continued commitment to accessibility and awareness as well as meet its legislative requirements. This report and other accessibility information related to the Municipality's programs and services will be posted on the Municipality website.

Training

The Municipality continued to provide training on the AODA and its regulations and general accessibility and disability awareness to new Municipality of Red Lake Employees. Records were kept on the completion of the training as per the legislative requirements. During the period of this annual status report, approximately 40 new employees received the training.

Customer Service

The Municipality maintained its compliance with the Customer Service Standards.

The Municipality notified the public when there was a service disruption to facilities, programs and services that are used by persons with disabilities.

Training on accessible customer service was provided to all new employees, as noted earlier, as part of the AODA training program delivered through our HR Download Software Program.

Information and Communication

The Municipality designed a new website and ensured that it was scanned to highlight any accessibility issues.

The Municipality has continued to ensure that our social media page is made accessible through the new website.

The Municipality incorporated and made building permits accessible online. Community members can also call in for help and come into the Municipal Building for further information.

The Municipality continues to make all websites and web content accessible to WCAG 2.0 Level AA standards.

The Municipality had made fire permits available online.

Emergency Alert system was used and maintained throughout the year to ensure. This system is made to be easily accessible to all individuals.

The Municipality of Red Lake introduced internet/telephone voting in order to provide voter accessibility.

Employment

The Municipality maintained its compliance with the employment standard by monitoring and documenting employment policies and procedures, where required, to provide accommodations in all stages of employment; accessible formats and communications support to employees, workplace emergencies, and return to work and related accommodation plans.

Built Environment

The Municipality of Red Lake completed the Red Lake Ball-field renovations to ensure that the ball field is accessible at ground level.

The Municipality replaced the sidewalk on the east side of Howey St to ensure accessibility is available for our community members to utilize our community's goods and services. This sidewalk spanned from Norseman Park to Wilson's business solutions.

The Municipality completed curb, handicap, and parking space painting throughout the community to enhance visualization.

The Municipality began the structure of the walking trail from Red Lake District Highschool to Harry's Corner. Subgrade has been complete from the Highschool to Hughes Cres. Our goal is to have it completed in 2023. This area is along side highway 105 and will ensure community members have access to lodging and food establishments found on Hughes Cres.

The Municipality completed approximately 5km of accessible sidewalks throughout the community of Red Lake.